

# 1999-01 Performance Progress Report

## For Quarter Ending June 2001

Agency 390

## Washington State Historical Society

### Mission

Inspiring all people to make history a part of their lives by:

Presenting exhibits, programs & publications that bring history alive  
 Collecting materials that reveal stories of Washington and its people  
 Educating students of all ages  
 Encouraging the heritage activities of others, and  
 Fostering a sense of identity & community

**Goal** To promote life long learning and provide visitor satisfaction to those who visit the Washington State Historical Society and its public programs.

**Performance Measure** By survey, percentage of visitors rating overall satisfaction with their museum visit as 8 to 10 on a ten-point scale where 1 is "poor" and 10 is "excellent".

Outcome	Fiscal Year 2000				Fiscal Year 2001			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate	85				85%			
Actual	94				90%			
Date Measured								

**Performance Measure** Number of museum visitors for both Washington State History Museum and Washington State Capital Museum.

Output	Fiscal Year 2000				Fiscal Year 2001			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate	26776	35000	35000	37104	28000	36800	36800	38970
Actual	25138	30939	41644	38070	23396	26340	27058	33040
Date Measured								

**Quarter 1 Comment** Update per actual at 4/26/2001

**Quarter 5 Comment** Update per actual at 4/25/2001

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**Performance Measure** Number of temporary exhibit units produced and number of traveling exhibit units installed.

Output	Fiscal Year 2000				Fiscal Year 2001			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate	17	17	18	18	17	17	18	18
Actual	19	21	16	15	17	14	18	18

Date Measured

**Quarter 1 Comment** Corrected 8/3/2000

**Quarter 3 Comment** Corrected 8/3/2000

**Performance Measure** Number of conferences, workshops, and technical assistance projects completed.

Output	Fiscal Year 2000				Fiscal Year 2001			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate	276	276	276	276	276	276	276	276
Actual	639	518	760	774	604	604	738	624

Date Measured

**Goal** Implement a comprehensive program for the documentation and preservation of the collections held in trust by the Society.

**Performance Measure** Number of artifacts inventoried and entered into the agency collections management inventory system.

Output	Fiscal Year 2000				Fiscal Year 2001			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate	938	938	938	936	938	938	938	936
Actual	619	983	1042	990	928	1222	1846	1521

Date Measured